

# A Future with Care:

## Steps towards implementing long-term care systems

September 5–7

San José, Costa Rica

Organized by RedCUIDAR+ Long-Term Care Policy Network in Latin America and the Caribbean

### AGENDA

#### Tuesday, September 5

8:30 am	<b>Registration for participants from SISCA</b>	<i>Registration table, next to Olmo Salon</i>
9:00 am	<i>Only for representatives of countries part of the Central American Integration System. (Belice, Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, República Dominicana y Panamá).</i>	
9:00 am	<b>Meeting to form the Central American Chapter of the RedCUIDAR+ Network</b>	<i>Nogal</i>
10:40 am	<i>Only for representatives of countries part of the Central American Integration System.</i>	
10:40 am	<b>Café</b>	
11:00 am	<b>Meeting to form the Central American Chapter of the RedCUIDAR+ Network</b>	<i>Nogal</i>
12:30 pm	<i>Only for representatives of countries part of the Central American Integration System.</i>	
12:30 pm	<b>Lunch</b>	<i>Hotel terrace, next to Acacia Salon</i>
1:30 pm		
2:30 pm	<b>Registration for participants from all countries</b>	<i>Registration table, next to Olmo Salon</i>
3:15 pm	<i>Coffee and registration for participants from all countries attending the meeting.</i>	
3:15 pm	<b>Welcome remarks</b>	<i>Olmo Salon</i>
3:45 pm	<i>Pablo Ibararán, IDB Social Protection and Health Division Chief. Carlos Soto Iguarán, Task Team Leader the Health and Social Protection Division, AFD. Francesco Maria Chiodi, IILA, Coordinator of Social Policies at the European Union's Eurosocial Program. Words by Enrique Iglesias (audiovisual)</i>	
3:45 pm	<b>Overview of the 9th RedCUIDAR+ meeting</b>	<i>Olmo Salon</i>
4:00 pm	<i>Marco Stampini, Lead Social Protection Specialist, IDB.</i>	

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4:00 pm 5:15 pm	<b>Challenges and progress in establishing care as a right</b> <i>Long-term care is a human rights issue that involves dignity and respect for the life of every person. In this session, we will present advances and setbacks in establishing care as a right.</i>  <i>Moderator: Francesco Maria Chiodi, IILA, Coordinator of Social Policies at the European Union's Eurosocial Program.</i> <ul style="list-style-type: none"><li>• <i>Marisol Touraine. Former Minister of Social Affairs, Health and Women's Rights of France and former member of Parliament (audiovisual).</i></li><li>• <i>Lucia Cirmi, Undersecretary of Equality Policies of the Ministry of Women, Gender and Diversity of Argentina.</i></li><li>• <i>Berny Vargas Mejía, Head of Legal Department of the Mixed Institute of Social Aid of Costa Rica.</i></li><li>• <i>Nischma Vilarreal, Director of Social Policies of the Ministry of Social Development of Panama.</i></li><li>• <i>Interview with Franca Maino on "The role of Civil Society Organizations in Italy in the reform of care policy for dependent people" (audiovisual).</i></li></ul>	<i>Olmo Salon</i>
5:30 pm 7:00 pm	<b>Care library</b> <i>This icebreaker activity will allow you to see firsthand what the daily lives of care-dependent people, their relatives, and long-term care workers are like.</i>	<i>Olmo Salon</i>
7:30 pm	<b>Welcome cocktail</b>	<i>Hotel terrace</i>
<hr/> <b>Wednesday, September 6</b> <hr/>		
9:00 am 10:00 am	<b>Opening remarks</b> <i>Francisco Javier Urrea, IDB Representative in Costa Rica.</i> <i>Matteo Banti, Head of cooperation of the European Union in Costa Rica.</i> <i>Mme. Alexandra Bellayer-Roille, Ambassador of France in Costa Rica.</i> <i>Yorlenny Leon Marchena, Minister of Human Development and Social Inclusion of Costa Rica.</i> <i>Dr. Mary Munive Angermüller, Second Vice-President of the Republic of Costa Rica and Minister of Health.</i>	<i>Olmo Salon</i>
10:00 am 11:30 am	<b>Services for aging in place</b> <i>In this session, several countries will share their experience in implementing long-term care services that enable care-dependent older people to continue living in their communities.</i>  <i>Moderator: Mayte Sancho, Expert in gerontological planning.</i> <ul style="list-style-type: none"><li>• <i>Florencia Krall, Director of Care at the Ministry of Social Development.</i></li><li>• <i>Dr. Héctor Robles Peiro, Head of the Social Benefits Unit at the Mexican Social Security Institute.</i></li><li>• <i>Colleen Walcott, Director of the Barbados National Assistance Board.</i></li><li>• <i>Mariana Borges, Deputy Coordinator of Home Care at the Ministry of Health.</i></li></ul>	<i>Olmo Salon</i>
11:30 am 12:00 am	<b>Coffee break</b>	

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## A Future with Care: Steps towards implementing long-term care systems

12:00 pm 1:00 pm	<b>Group activity on services for aging in place</b> <i>Moderator: Alfonso Martínez-Saenz, Head of the VITAL project, Expertise France.</i>	<i>Olmo Salon</i>
1:00 pm 2:30 pm	<b>Lunch</b>	<i>Hotel terrace</i>
2:30 pm 4:00 pm	<b>Training for caregivers</b> <i>The quality of long-term care services hinges to a large extent on training. This session presents best practices for implementing training programs and improving caregiver training.</i>  <i>Moderator: Fiorella Benedetti, co-author of "Towards the professionalization of caregivers: training and skills for long-term care", IDB.</i> <ul style="list-style-type: none"><li>• <i>Erkuden Aldaz, Co-director of the Matia Institute. Co-author of the aforementioned publication.</i></li><li>• <i>Mónica Roque, Secretary of Human Rights, Community Gerontology, Gender and Care Policies, PAMI.</i></li><li>• <i>Ruth Rojas, trainer and curricular designer at the French National Agency for Vocational Training for Adults.</i></li><li>• <i>Training experience of the National Health Insurance Service (NHIS) of South Korea (audiovisual).</i></li></ul>	<i>Olmo Salon</i>
4:00 pm 4:30 pm	<b>Coffee break</b>	
4:30 pm 5:30 pm	<b>Group activity on training for caregivers</b> <i>Virginia Tedeschi, Coordinator of the VITAL project, Expertise France.</i>	<i>Olmo Salon</i>
6:45 pm	<b>Dinner</b> <i>Departure from the hotel by bus at 6:45 pm</i>	<i>Mirador Tiquicia, restaurant (outside the hotel)</i>

## Thursday, September 7

7:00 am	<b>Field visits to long-term care service providers</b> <i>You will visit the facilities of a day or residential care center and have a chance to talk with caregivers and care recipients.</i>	
12:30 pm 2:00 pm	<b>Lunch</b>	<i>Hotel terrace</i>
2:00 pm 3:30 pm	<b>Investing in care systems</b> <i>To ensure that care-dependent people have access to quality services, countries have to invest in care. This type of investment can also advance gender equality and make healthcare services more efficient. This session covers the complex question of how to sway politicians and secure the funds needed to achieve this goal.</i>  <i>Moderator: Carlos Soto Iguarán, Task Team Leader the Health and Social Protection Division, AFD.</i> <ul style="list-style-type: none"><li>• <i>Beatrice Fabiani, IDB: Presentation on financing options for long-term care services in Latin America and the Caribbean.</i></li></ul>	<i>Olmo Salon</i>

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- *Mauricio Matus-Lopez, Pablo de Olavide University: Presentation on investment in care systems and generation of health savings.*
  - *Space for conversation with government representatives.*
    - *Yorleny Leon Marchena, Minister of Human Development and Social Inclusion of Costa Rica.*
    - *Gloria Reyes Gómez, General Director of the Superate Program, Dominican Republic.*
    - *Rosa Cañete Alonso, Director of Poverty, Inequality and Democratic Culture of the Ministry of Economy, Planning and Development of the Dominican Republic.*
    - *Florencia Krall, Director of Care at the Ministry of Social Development of Uruguay.*
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3:30 pm **Coffee break**  
4:00 pm

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4:00 pm **Group activity on next steps for care systems** *Olmo Salon*  
5:00 pm *Moderator: Marco Stampini, Lead Specialist in Social Protection, IDB.*

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5:00 pm **Next steps for the care of elderly people with dependency** *Olmo Salon*  
6:00 pm *During this session, each speaker will present the next steps to be taken in their local context to provide long-term care to older people who need it.*

*Moderator: Pablo Ibararán, IDB Social Protection and Health Division Chief.*

- *Nancy Rosalina Tolentino Gamarra, Minister of Women and Vulnerable Populations of Peru.*
- *Amar Ramadhin, Minister of Health of Suriname.*
- *Elvia Vega-Samos, Minister of Human Development, Families and Indigenous Peoples of Belize.*
- *Yorleny Leon Marchena, Minister of Human Development and Social Inclusion of Costa Rica.*

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6:00 pm **Key takeaways and the future of RedCUIDAR+** *Olmo Salon*  
6:30 pm *Closing remarks by the RedCUIDAR + member institutions.*  
*Francesco Maria Chiodi, IILA, Coordinator of Social Policies at the European Union's Eurosocial Program.*  
*Pablo Ibararán, IDB Social Protection and Health Division Chief.*  
*Carlos Soto Iguarán, Task Team Leader the Health and Social Protection Division, AFD.*

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7:30 pm **Closing cocktail and dinner** *Hotel terrace*  
10:30 pm

*Master of Ceremonies: Marco Stampini, IDB*