

SEVENTH MEETING

Building Communities of Care: Public, Social, and Private Co-Responsibility

Monday, October 24, 2022

10:00 a.m. - 12:30 p.m. EDT (Santo Domingo and Washington DC time)

Meeting led by the Dominican Republic on the Zoom platform

CONCEPT NOTE

The Long-Term Care Policy Network in Latin America and the Caribbean (RedCUIDAR+) was created in 2020 to support Latin America and Caribbean countries' efforts to expand long-term care services for care-dependent older people and increase their institutional and technical capacity in this area. The initiative is supported by the Inter-American Development Bank (IDB), the European Union's EUROsociAL+ Program, and the French Development Agency (AFD).

The Government of the Dominican Republic will host the seventh meeting of RedCUIDAR+, the theme of which is **Building Communities of Care: Public, Social, and Private Co-Responsibility**.

The seventh meeting of RedCUIDAR+ is meant to be a space for exchanging international experiences and best practices on policies, programs, projects, and actions that have effectively pooled public, community, and private resources and efforts to improve care for the most vulnerable populations. This note briefly describes the four experiences to be presented at the event.

Communities of Care in the Dominican Republic

Since 2021, the government of the Dominican Republic has been working to establish a national care policy using a participatory approach centered on the Communities of Care pilot strategy. This strategy aims to bring together solutions to meet the care needs of poor and vulnerable families, with a focus on children, people in situations of dependency, older people, people with disabilities, and women who do paid and unpaid domestic and care work. Using a model of inter-institutional and intersectoral work, the strategy seeks to coordinate government efforts and engage non-state actors to ensure that the care system is jointly sustained by contributions from the public and private sector, civil society, and beneficiary communities themselves.

The importance of community management in Chile's Local Support and Care Network program

Chile's Local Care and Support Network is a Ministry of Social Development and Family program to reduce the vulnerability of people in situations of functional dependency and their caregivers. Recently, the program made community management the fourth pillar of its strategy, joining the pillars of care plans, home care services, and specialized services. Community management is key to addressing situations of dependency, as it brings together actors present in multiple communities, like foundations, corporations, and functional and territorial social organizations, to

provide comprehensive solutions. The management process has four stages: 1) Conducting a community assessment; 2) Outreach and direct contact with social organizations; 3) Participatory implementation of the community work plan; and 4) Participatory monitoring of the community work plan. To date, 56 of the 90 communities of the Local Support and Care Network implement community management.

Trelew City of Care- Chubut Province in Argentina

The Trelew City of Care initiative aims to help create and consolidate a network of care service cooperatives. The initiative was developed by the Municipal Government of Trelew and the University of Chubut, together with the Undersecretariat for Collective Cooperation and Social Economy of Chubut Province and the National University of Tres de Febrero, with funding from the United Nations Development Program (UNDP). The project first provided training to caregivers working with older people and young children. It then assessed the initial state of care services in the region, followed by another two training courses on care for children, older people, and people with disabilities, with a gender perspective and a focus on collective cooperation. Subsequently, the program provided follow-up and support to create a caregiver registry and strengthen worker cooperatives to enhance their ability to deliver care services and promote local development.

SOS Group: Seniors Division- France

SOS Group is Europe's premier group of associations focused on social enterprise. Spanning 650 associations, companies, and social institutions, the organization advocates and develops innovative solutions for the most vulnerable people, future generations, and specific geographical areas. Since its founding in 1984, SOS Group has worked to tackle social exclusion in all its forms and promote access to livelihoods for all. With a focus on helping associations and companies safeguard their jobs and activities, SOS Group is committed to driving innovation to solve the social, economic, and environmental challenges of our time. Currently, SOS Group has 22,000 employees in France and around the world (over 40 countries). SOS Group Seniors—the organizational division dedicated to older people—manages 113 establishments and services for the elderly. The former includes more than 80 residential facilities (70 offering medical care) and six home services that may include nursing care. The mission of SOS Group Seniors is to help older people maintain their autonomy, nutrition, income level, and social ties and meet any needs they have. It also strives to offer innovative services that help older people stay in their own homes for as long as possible.

QUESTIONS FOR THE PLENARY DISCUSSION

At the plenary session, governments will have a chance to exchange experiences. The following questions will be used to guide the session. We encourage attendees to prepare their answers in advance to ensure a lively discussion.

1. How have you coordinated public, community, and private efforts to improve care for target populations?

- Briefly, what institutional or strategic framework did you use for the care policy that was developed?
- What best practice would you highlight?

- What type of services do you provide?
- How do you organize/manage service delivery?
- What levels of coverage have you achieved?
- On average, how much do your services cost? Be as specific as possible.
- In what ways did the experience contribute to cultural changes or to a social reorganization of care?
- What are the main lessons and recommendations that can be drawn from the experience?

2. What role do cooperatives play in care communities?

- How did you recruit staff to provide care services?
- What services do you offer, and to what populations?
- Did you develop services for caregivers?
- What type of business model for care services do you use?
- How did you manage contracts with caregivers and people receiving care?
- Do you have manuals or protocols for your cooperative's operations?

3. What steps have you taken to ensure the program's sustainability? What challenges to sustainability have you encountered?

AGENDA

Moderator

[Carlos Soto Iguarán](#), Project Leader of the Health and Social Protection Division for Latin America at the French Development Agency

10:00 a.m. **Opening remarks from RedCUIDAR+**

Representative of the European Commission

10:05 a.m. **Opening remarks from the host country: Dominican Republic**

[Carolina Alvarado](#), Chief of Staff at the Ministry of Women's Affairs of the Dominican Republic

[Santa Mateo](#), Director of Social Advancement and Gender at the Supérate program

10:15 a.m. **Communities of Care Pilot Strategy in the Dominican Republic**

[Rosa Cañete Alonso](#), Director of Analysis of Poverty, Inequality, and Democratic Culture at the Ministry of Economy, Planning and Development

10:30 a.m. **Community Management in Chile's Local Support and Care Network Program**

[Francisca Perales Flores](#), Assistant Secretary of Social Services at the Ministry of Social Development and Family

10:40 a.m. **Trelew City of Care in Chubut Argentina**

*[Priscila Llancafil](#), Director of Women and Gender of the Municipal Government of Trelew, Argentina
[Olga Vicente](#), Director of Education in Trelew, Argentina*

10:50 a.m. **A Social Economy Perspective: Care cooperatives in France**

Guy Fontaine, Director of Development and Innovation for the Seniors Division of [SOS Group](#), France

11:00 a.m. **Question and answer session**

11:20 a.m. **Introduction to plenary discussion**

[Marco Stampini](#), Lead Specialist at the Inter-American Development Bank

11:25 a.m. *Plenary discussion moderated by the Dominican Republic*

12:25 p.m. **Closing remarks**

[Francesco Maria Chiodi](#), Coordinator of Social Policy of the European Union's Eurosocial Program
